

May 14, 2010

Mr. Edward F. Flood  
Attorney, Disclosure Unit  
US Office of Special Counsel  
1730 M street, NW Suite 218  
Washington, DC 20036-4505

Re: OSC File No. DI-09-1281

Dear Mr. Flood,

Although there has been a decision on this case, I would love to express my gratitude for your dedication and professionalism in handling the way you did.

Unfortunately, it is frustrating too see how the bureaucracy manipulates the system to make things look good. Just a simple detail of not making the difference between "training" and "briefing" is, by all means, very important to controllers, and could be very significant for the flying public.

By definition, "training" means *to make proficient by instruction and practice*, where proficient is the key. And "briefing" is *a short, factual oral summary of the details of a current or projected operation given to the participants or observers*.

We, as air traffic controllers, do not work to fix errors, we work to avoid them, and this is where real training and proficiency, is so important. Especially during these days, where the transition to modernization, new technology. NexGen, is on the horizon and training will be a key factor for the success.

I also want to mention that the Letter from the FAA Administrator clearly identifies lies or erroneous information given by San Juan Management during the investigation.

San Juan Management never suspended the use of STARS. They recently revised the STARS and no training was conducted. There is a ULP still pending on this issue and the FAA is trying to settle with the National Air Traffic Controllers Association President here in San Juan CERAP, Mr. Edgar Diaz. (See Attachment). Thank GOD all we had was near misses and not the real accidents. Where there is no accountability, what would be Management's answer with different scenarios? We really do not want to know.

Once again, I really appreciate your time and cooperation on this case.

Sincerely,



Miguel Perez  
ATCS San Juan CERAP



UNITED STATES OF AMERICA

FEDERAL LABOR RELATIONS AUTHORITY

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May 5, 2010

Carolyn W. Harris, Labor Relations Specialist  
Federal Aviation Administration  
1701 Columbia Ave.  
College Park, GA 30337

Edgar Diaz, President  
National Air Traffic Controllers  
Association, Local ZSU  
C/o FAA, San Juan CERAP,  
5000 Carr. 190  
Carolina, PR 00979

Re: Case No. BN-CA-09-0408; Department of  
Transportation, Federal Aviation Administration,  
San Juan Combined Center and Radar Approach  
Control (CERAP), Carolina, Puerto Rico/National  
Air Traffic Controllers Association, Local ZSU

Dear Ms. Harris and Ms. Diaz:

Although there has been a decision to issue a complaint in the above-captioned case, it is the policy of the General Counsel to encourage settlement in lieu of a hearing before an Administrative Law Judge.

I am therefore enclosing a Settlement Agreement and a Notice to All Employees for your review. If you decide to adopt the proposed settlement, please sign and date the Settlement Agreement and initial the Notice to All Employees and return them to me as soon as possible. You will then be informed by this office of the procedures to comply with the agreement(s).

Please call me when you have had a chance to review the proposed settlement to advise me whether you will agree to it.

Sincerely,

A handwritten signature in cursive script, appearing to read "Hazel L. Hanley".

Hazel L. Hanley  
303-844-5224, Ext. 1017

Enclosures