



Dennis Horn Shirley Payne <hornpayne@gmail.com>

---

## Joanna Lousteau -- Reply to Report submitted by Office of Medical Inspector - OSC File No. DI-15-3037

2 messages

---

Dennis Horn Shirley Payne <hornpayne@gmail.com>  
To: "Bradley, Siobhan Smith" <sbradley@osc.gov>

Wed, Nov 18, 2015 at 5:35 PM

Dear Ms. Bradley:

This is my reply to the report submitted by the Office of Medical Inspector:

Indeed Dr. Vera Brooks did not work with me as a collaborative physician, as Applicable to the Mississippi Board of Nursing. She was on the Modification to my protocol which was submitted by myself to the Mississippi Board of Nursing. Exhibit A.

When I was given my Scope of Practice on October 21, 2014, Dr. Vera Brooks was the only MD who did not sign this. Exhibit B

Medical Center Policy K-05-51 gives detailed requirements for Professional Rating system. Exhibit C. This was not followed and had some gross violations. The form VA Form 10-2623a should be forwarded from Human Resources to the Rating Official 110 days before the evaluation. Human Resources should have this information and be a part of the process. The Focus Professional Practice Evaluation that I received had no form number at the bottom, many blanks were at the top. Another NP's name was in a comment section. Additionally, Sections E and F were blank. Exhibit D. On April 30, 2015, Dr Burnett signed off on page 2 of A Focus Professional Review, it had a form number as well as Sections E and F. Although the VA policy states that the employee must be able to comment and sign, in the signature space for me, Employee not able to sign had been typed in. I was in a very hostile environment. I am a calm, friendly person but I did not want to face further humiliation from Dr. Burnett.

In Medical Policy N-14A-05 it states that an employee's should include training education. None of this was considered in my Evaluation.

I received the initial evaluation on March 20, 2015. I asked at that time about my collaborator, Dr. Burnett replied, this IS your review. I was handed a different page 2 which had the form code at the bottom and Sections E and F blank although it is required that the employee have access to and can make a comment there. Section G clearly states that Human Resources is responsible for guidance and assistance resolving unsatisfactory job performance. The templates are listed in the BVA Templet Catalog. Exhibit E. Not done, though I sent numerous emails to Michael Palmier, head of Human Resources. This Professional Focus Examination was way outside of VA policy. This is found in VA Handbook 5013-8 Appendix D. No counseling or identification was given. All of this was started on a falsehood!

And much heartache and disruption could have been prevented.

I was summoned to Dr. David Walker's office on April 14, 2015. My husband Jerry Lousteau was with me, and Geraldine Green was present as a witness. When Dr. David Walker pulled my Scope of Practice, I asked, "What about the Mississippi Board of Nursing?" he said distinctly in a rude voice, "We do not follow the rules of the Mississippi Board of Nursing".

The Nursing Professional Review Board kept wanting to call me in. In their letter, if found unsafe, they would turn me in to the Mississippi Board of Nursing. Considering Dr. Walker's comment about the VA not following the MS Board of Nursing, I found this contradictory. Apparently, this has been an issue again and again.

On May 7, 2015, we were expecting the NPSB. Instead, Dr. David Walker called me and my attorney, Dennis Horn, to come to his office. Dr. Walker had left due to an emergency. There, Darin Travis, Administrative Assistant, and Geraldine Green of credentialing handed me a paper reinstating my Scope of Practice. No explanation was given.

Again, I was summoned to the NPSB. We presented them with a list of what we needed to fairly present our case. Exhibit F. All we got were a few of the charts. Of the 30 charts allegedly reviewed, I had access to only 17. There were entire segments missing in the charts. This was witnessed by Darin Travis, Dennis Horn, and myself. It made my job of clarifying the charts on which I was to be evaluated very difficult. During the first meeting of the NPSB, Mr Dennis Horn handed them a letter stating that I was working with the OSC.

On June 23, 2015, I was called into the Administrative Office of Dr. Walker and handed three papers separating me from the VA on July 10, 2015. That same day, Mr Jason Siegel of the OSC declared me an official "whistleblower."

I think that it is conclusive that a lack of collaboration was a part of the general harassment I experienced at the VA. Perhaps Ms. Rouser and Ms. Evans should be considered as failing to provide a safe environment for the Veterans as they left them in the lobby, not notifying me, and did not carry out their duties outlined under the PACT model endorsed by the VA for patient safety. This is a violation of the Rules of the Board of Nursing.

The VA stated that I received my Initial Scope of Practice on October 21, 2014. Please note that, in fact, I signed for and received my Initial Scope of Practice on December 4, 2014.  
Exhibit G.

Joanna Lousteau



*11/30/2015*

 SCAN0439\_000.pdf  
1973K

---

**Dennis Horn Shirley Payne** <hornpayne@gmail.com>

Wed, Nov 18, 2015 at 5:36 PM

To: jo l <jlou3@prodigy.net>

[Quoted text hidden]

---

 SCAN0439\_000.pdf  
1973K