

Anonymous, Washington, DC

April 21, 2017

John U. Young  
Attorney, Disclosure Unit  
U.S. Office of Special Counsel  
1730 M Street, NW, Suite 218  
Washington, DC 20036-4505

Dear Attorney Young:

I appreciate the U.S. Office of Special Counsel (OSC), the U.S. General Services Administration (GSA) Inspector General (IG) and the GSA Acting Administrator addressing my concern with GSA's management of the GSA Technology Transformation Service (TTS) and its funding of TTS through the Acquisition Services Fund (ASF).

From his own investigation, the GSA Acting Administrator now acknowledges that TTS has grossly mismanaged its activities resulting in violation of policies, rules and statute. However, the Administrator offers no definitive corrective action.

Under the governing Memorandum of Understanding (MOU) between the Federal Acquisition Service (FAS) and TTS, underpinning the GSA Order establishing TTS, TTS was to use ASF funds approved by the FAS Commissioner to develop products and services that FAS could scale and provide to its customers. This has not happened as envisioned thereby violating the governing and funding MOU.

In fact, the majority of TTS customer work, to the extent it is reimbursed, is reimbursed under the Economy Act (ECA), which the GSA Acting Administrator now acknowledges is being violated by TTS. TTS has hired hundreds of employees under the authority of the ASF, but because their work is often not acquisition related it is being reimbursed under the ECA rather than the ASF as would be proper.

The GSA IG in its report of October 24, 2016 found TTS, in violation of the MOU, grossly mismanaged its financial responsibilities and moreover, found a TTS disregard for meeting its financial responsibilities resulting in its failure to recover tens of millions of ASF dollars.

The GSA IG in its report of February 21, 2017 found TTS, in violation of the MOU, extensively violated agency and federal IT security policies, rules and statutes and moreover, found a TTS disregard for IT security resulting in breaches and exposures.

GSA now finds itself institutionalizing TTS in violation of its governing and funding MOA, allowing it to have been grossly mismanaged resulting in violation of policies, rules and statutes and for work that is not within the mission of its ASF funding source. ECA work is by definition not ASF mission work. This institutionalization represents duplication of FAS and a GSA continuing abuse of statute, gross abuse of its management authority and a continuing gross waste of ASF funds.

I respectfully request the following immediate corrective actions of the GSA Acting Administrator:

1. Acknowledge that the governing and funding MOA has been obviated and cancel it in writing;
2. Stop TTS further use of the ASF for non- ASF mission work;
3. Stop TTS further misuse of the ECA; and
4. Apologize in writing to the whistle blower for requiring that the whistle blower go to these lengths and at such personal risk to bring these concerns to resolution at GSA.

Sincerely, Anonymous