

In Response to the report that was investigated by OMI, I do not agree with the report due to the shoddy investigative approach done by this team of personnel. The OMI group failed to do the following: 1. Interview employees who were witnesses to the malfeasance occurring at the Phoenix VA, instead it chose to interview personnel who predominantly were a part of the original cover ups and wait list scandals. A legitimate investigative team will do more than just stick to the people who have a vested interest in covering up wrong doing at the Phoenix VA. 2. The OMI group stated that it could not find certain evidence that continues to exist on servers and sites within the VA and the Phoenix VA. It is perplexing and downright baffling how an investigative agency can't find evidence that clearly anyone who wants to look can find it. When I reported deletions of patient appointments, patients being denied care via delay of care, OMI simply thumbed its nose at the overwhelming evidence that if it chose to, could easily obtain it independently. 3. OMI utilized its investigative inquiry to try and debunk the series of allegations to deflect from the continued mismanagement at the Phoenix VA, and to remove the Phoenix VA from further congressional scrutiny and negative media exposure. At no time did OMI intend to conduct a thorough or unbiased investigation, and as such their report is representative of another cover up. 4. In one of the OMI's statements it states that I was confused as to what a consult was, again to try and refute my allegations by implying that I know not of what I speak. The underlying theme of the OMI investigation was to do as little as possible to ascertain the root cause of mismanagement at the Phoenix VA, and instead when interviewing me, OMI had the nerve to tell me what business I had in reporting allegations of wrong doing with patient consults. This latter statement did not seem to find itself on the report they submitted, ironically it is probably because OMI tried to bully me during my interview to twist my responses. 5. If OMI wanted to confirm for example when a manager in health administration made statements regarding how schedulers should delete appointments then it should have interviewed the PMRS Chief and Administrative Officer who were there when the statements were made, but there is no record of them having been interviewed for the investigation. 6. If OMI wanted to truly get evidence related to patient appointments being deleted, and or consults being printed and then thrown into desk drawers to conceal the wait times of patients, then it would have walked up to the Specialty Clinics that still to this day do so. The Chief of Medicine, Executive Leadership of the Phoenix VA, and the former Chief of Staff were all part of the concealment of patient delays, patient records related to scheduling be deleted, and other techniques used to conceal the wait times of patients. 7. OMI sends a 40 plus report that chooses to ignore fundamental facts, truths, while at the same time doing its bureaucratic best to derail any meaningful attempts to not only bring justice for Veterans who have been harmed by the Department of Veterans Affairs, but to put a stamp of approval on continued malfeasance at the Phoenix VA by enabling corrupt VHA officials to continue to operate without repercussions. In closing I firmly believe that tax payer money would have been better spent allowing an outside investigative agency not affiliated with the VA or OMI that is willing to truly investigate, and not be a active member of concealing harm to America's Heroes.

Sincerely,

Kuauhtemoc I. Rodriguez