

April 10, 2012

Re: Osc File No. D1-11-2798

Dear Ms. Siobhan Smith / Bradley

In response to investigation report submitted by the Department of Veterans Affairs (VA).

A. Did Dawn Burns access Elizabeth Cruz's record inappropriately?

VA Reply from the first report, dated January 4, 2012 **Dawn Burns testified that she was assigned a project requiring her to review patient records for medical care cost recovery efforts and required to maintain a daily patient log for Cathleen Stephens. She describes accessing patient diagnosis and other information for the daily log.** I am very familiar with this log because I worked on it myself while covering urgent care. I was trained by both Junelle Valdez and Dawn Burns on how to input the information on this log which the VA keeps saved and stored in the computer. At no point did neither of them advised me to go into a patient's medical records to look up the information needed for the log instead they told me to obtain the log from the nurses station each morning to input the information into the log. Anytime a patient checks into urgent care, the patient is checked on the appointment management portion of DHCP without a need to go into CPRS where the medical records are. This is what the urgent care clerk does. At the nurses station the nurses keep a handwritten log with each patient's name, last 4 of their social security number check in and check out time and diagnosis. In the morning urgent care clerks like Junelle Valdez or myself if I was covering, or the AOD on call like Dawn Burns will get this log from the nurses station and it's our responsibility to just copy this information and diagnosis into the daily log the very next day. This log is completed daily. We have no need to access the patient's medical records as administrative personnel to get this information because the nurses do it as clinicians. I have provided a copy of the actual log they keep referring to covering the July 14, 2009 day. A day I checked into urgent care. The clerk covering on that day was John Cavanaugh another employee from our office. As you can see on the log Mr. Cavanaugh checked me into urgent care and completed all the information on the log including my diagnostic (DX) without ever having to access my medical records. He also did not have to access my medical records to print a medication list because these allegations are false. I blocked out the other patient's name for privacy.

When the privacy officer, Jeff Parillio questioned Dawn Burns about this log she produced a print out of the Apt Mgt Module with my name on it as having checked into urgent care on Dec 15, 2009. What she provided to the privacy officer is not a log. This was printed from the computer screen and it just shows the check-ins and check-outs of the day. In any event her providing this to the privacy officer made no sense as he pointed out on his investigation findings report. From the privacy officer, Jeff Parillio report, I quote "I have included a log supplied by Ms. Burns **after the date of access** that has Ms. Cruz's name on it but it does not explain the 12/11/2009 access". Date 12/11/2009 is when Junelle Valdez accessed my medical records but I did not check into urgent care on that day. Dawn accessed my medical records 9/22/2009, **two months prior** to me checking into urgent care. So unless I checked into urgent care on September

22, 2009 or December 11, 2009 which I did not as you can see on my appointment list I provided to OSC then both Dawn Burns and Junelle Valdez allegations that they accessed my medical records to input information into the log are **false**. When questioned by OSC about why the urgent care dates did not match with the dates of access they made up things as they went long. Things that make no sense. For example; Beginning on the last paragraph of page 1 and continued to page 2 of their second reply on the February 29, 2012 report they wrote **"the AOD may need to access the patient's medical information to order an ambulance or arrange for chair car transportation, admit the patient, and schedule future appointments"**. None of that applies to me. I have never been admitted or needed and ambulance or transportation. I never needed any of those services. On page 2 of the second report from the VA the reply is... **"On occasion, employees are assigned special data related projects that require access into patient records on days the patients do not have appointments. For example, the Urgent Care Project included medical progress note and ancillary services reviews to determine if all procedures were documented appropriately for billing purposes. For more than a year, these reviews were completed for the prior month and generation"** Dawn Burns accessed my medical records on 9/22/2009 I was not seen in urgent care in August. So, the above statement that reviews were completed for the prior month does not make sense. The last time I was seen in urgent care prior to that date was July 17, 2009.

As noted by the VA on page 2 of the February 29, 2012 report...

"in the time period covered by the complaint, the daily log at Brockton prepared for the Director included only the evening/overnight period of 4pm - 8am. The whistle blower would not have been part of that log since she was seen during the day tour. Since that time the Medical center has moved to a 24 hour daily log, but that did not occur until October 19, 2010".

So, why do they claim they accessed my medical records for this log since they are saying I would not have been part of this log? I was seen in the day tour and the days in questions are in 2009?

On the second report provided by the Va on February The Va provided a job description for the AOD's . In the job description for the medical administration specialist it says "provides daily report/ log activities during the tour of duty" **Not for the prior month**. Also, nowhere in the AOD's job description does it say that it's their responsibility to review a patient's medical progress notes or medical records as they alleged Dawn Burns was doing on the first reply on January 04. That is because Dawn Burns is an administrative person, she is not a clinician and has no business reviewing a patient's medical progress notes. I interacted with her daily she should have never been reviewing my medical notes especially without my knowledge. That is a violation of my privacy and should not be allowed at any health care facility.

Dawn Burns also accessed my records on Sep 24, 2009, Sep 26, 2009, Oct 2, 2009 and Oct 7, 2009 why haven't these been addressed? On those dates she was not in my actual medical records but still in my file which is flagged as sensitive because I am an employee. It contains my income, my husband's place of employment and income, my social security number, my address, home phone number, religion, my appointments, and much more. What project or log was she working on those dates? On one of the dates she was in my records 5 minutes before my tour of duty while I walked by her.

If the VA and employees responses were true then why when I did check into urgent care on July 14, 2009, July 17, 2009, Dec 15, 2009 and July 29, 2010 neither Dawn Burns or Junelle Valdez access my medical records to complete the log do their job as they allege? After Dec 15, 2009 thru 2011 there is no record of Junelle Valdez or Dawn Burns having access my medical records at all yet I was seen at urgent care twice. This contradicts their answers. There is no record of them accessing my records after those dates to complete the log or the so called special projects. Where are these logs? Why haven't they produced them as evidence to support their claims?

Having worked for the Va for 3 years I can say everything in the Va system is documented. Everything is saved in the computer and everything can be tracked. Va Management answers are vague. They provide a lot of unnecessary information not relevant to what they are being asked. If I was admitted, needed and ambulance, EKG, lab work, anything that was ordered or appointments scheduled with a few key strokes we are able to go to a screen which shows name and position of clerk who scheduled the appointment or admission , ordered labs, x-ray or whatever else they are saying , date time, reason and much more. It took me maybe 2 minutes to locate and print the log they keep referring to that was created 3 years ago with my name on it. Every project, every log is saved in the VA systems files. So if according to the VA Dawn Burns accessed my records for a special project or log then The Va should be able to provide the completed special project or log with my name on it and the dates in question. Again, I have attached a copy of the actual log they keep referring to for one of the days I checked into Urgent Care. On the log you can see my name, check in time and DX. The clerk covering urgent care on that day was Mr. Cavanaugh as you can see on the top of the log. He is also a co-worker in the eligibility department like Karen Ameri and myself. He completed the log without having to access my medical records, which proves what I have been saying which is there is no need to access the medical records to complete the log. The information is copied from the log obtained every morning from the nurses station. **Why haven't they produced a copy of this log with my name on it for the days in question? Where is the completed special project or log with my name on it to justify the days in questions?**

Out of 5 times Dawn Burn accessed my records; Sep 22, 2009, Sep 24, 2009, Sep 26, 2009, Oct 2, 2009 and Oct 7, 2009 The Va has not been able to provide one single log with my name on it to show a project she was working on to justify her access on those dates. Dawn Burns is not the only AOD. There are five other AOD's.. Jim Gomes, Jim Palana, Lisa Loud, Linda O'Brien and Tanya Roche. They have the same role as Dawn Burns. Why is there no record of any of them ever having accessed my medical records?

B. Did Karen Ameri access Elizabeth Cruz's record inappropriately?

Va Reply from the report: Karen Ameri testified that she appropriately accessed Elizabeth Cruz's medical record during her role in patient services as a check-in clerk for urgent care. Karen Ameri stated that she did access Elizabeth Cruz's medical record to check her into Urgent Care appointment. She states that part of her responsibility, as a Check-in Clerk in Urgent Care, was to print a patient medication list. The list was requested by nursing service for medication reconciliation purposes. Again, Cathleen Stephens verifies that this was part of her job

which is not true. I, as well as Karen Ameri covered urgent care and were trained around the same time and by the same person, Junelle Valdez and this was not part of our job as urgent care clerks. Why would Karen do that as part of her job on July 17, 2009 when she checked me into urgent care but 3 days prior when Mr. Cavanaugh checked me into urgent care he did not access my medical records than to print this alleged medication reconciliation list? Why didn't Junelle Valdez do the same on Dec 15, 2009 and July 29, 2010 when she checked me into urgent care? Why doesn't the VA provide this medication list that Karen printed as requested by nursing service? There is no medication list to provide and none existed on the day Karen Ameri accessed my medical records on July 17, 2009 because I was never under any medication and I was not prescribed medication by the VA until that day. On the morning Karen Checked me in July 17, 2009, I was diagnosed with a UTI. After my appointment I was prescribed Sulfamethoxazole which I picked up at the pharmacy in the afternoon. Karen accessed my medical records in the morning at 8:37am right after she checked me in. I was under no medication and had not been under any medications prescribed by the VA ever prior to that day. On Dec 15, 2009 I was prescribed Naproxen after an urgent care visit yet on July 29, 2010 I checked into urgent care and the clerks did not access my medical records to print a medication list even though I was on medication so why aren't they doing their job if it's part of their responsibility? Because is not. Because is a false statement and again VA management is covering up. I have included a list obtained from my medical records at The VA showing the only medications I have ever been prescribed by the VA with the dates to prove what I am saying.

C. Did Junelle Valdez access Elizabeth Cruz's record inappropriately?

Va Reply from the report: Junelle Valdez testified that as part of her job responsibilities as patient flow coordinator in urgent care, she would print patient appointment lists. Junelle Valdez states that Elizabeth Cruz asked her to print a list of her upcoming appointments. Paul Segien stated that during fact finding, Junelle Valdez was asked by Elizabeth Cruz to review upcoming medical appointments in the computer. On page #7 of her transcript, Junelle Valdez states that she was required to print medication lists for medication reconciliation for the staff in Urgent care. Junelle Valdez testified that Elizabeth Cruz asked her to review Cruz's podiatry progress notes so that Elizabeth Cruz could find out contents of that note. Junelle Valdez stated that she did access the note, but looked away and allowed Elizabeth Cruz to view the progress note under Junelle Valdez' computer access. When asked directly, Junelle Valdez stated she never browsed Elizabeth Cruz's record inappropriately.

Mrs Valdez accessed my medical records inappropriately once on DEC 11, 2009 and in her testimony she provided four different answers.

First she states that part of her job responsibilities is to print a list of patient's upcoming appointments. This statement is true, this is part of our job responsibilities to do this if a patient requests it. But, to print this list there is no need to access the medical records in CPRS. This information is printed from the appointment management list in DHCP. In addition I never asked Junelle to do this. Paul Seigen stated that during fact finding Junelle was asked by me to review my upcoming medical appointments. How can Paul Seigen make this statement when he never asked me if this was true? Junelle's second answer is that she was required to print medication lists for the staff in Urgent Care but I

did not check into urgent on DEC 11, 2009. Why didn't she do this on Dec 15, 2009 and July 29, 2010 when she did check me into urgent care? In the past she told the privacy officer, Jeff Parrillio and he wrote it on his report that she did it as part of the same log Dawn Burns mentioned. Last, Junelle Valdez is now saying that she did in fact accessed my medical records but I asked her to do this so that I can find out the content of it. On page 1 of the Va Reply on Jan 04, 2009 **"The evidence from the investigation does not substantiate the allegations that three other VABHS employees improperly accessed the employee/veteran's full medical record. However, the investigation did find that the employee/veteran was allowed access to her medical record while using another employee's computer access, in violation of VA policies."** How and why would the VA make such false statement when they never investigated if this was true. The VA has never questioned me on this matter. This is absurd, I never did no such thing. I have all my medical records in hand. I obtained them the right way by going downstairs from my office to the medical records department and signing a release. I did this approximately three times from 2008 to 2011 while at the VA and I have provided a copy of one of the releases obtained from my medical records showing I did just that. The Va has provided job descriptions that are outdated and not from to the Brockton Campus. The first job description is dated 1997, is 15 years old and the Asst. Chief, Colleen Copeland on the job description works in the West Roxbury Campus were the set up is different than Brockton. At the top of the first job description it says Emergency Room Care Coordinator / Health Benefits Advisor. Junelle Valdez is the Emergency Room Care Coordinator. She is not a Health Benefits Advisor. I am a Health Benefits Advisor, I work for Eligibility, Junelle Valdez does not and has no training in the eligibility portion and is not the job she performs daily. These jobs descriptions are also barely legible. Why didn't the Va provide a current job description for the Brockton Campus Emergency Room Care Coordinator? with the correct and current chief of the Brockton Campus?

On page 5 of the Va reply dated January 04, 2012 Delena Jones states that in her opinion the employees in question acted appropriately and accessed my records as part of their job responsibility. I spoke with Delena Jones in September of 2011 after she was interviewed by the board. Delena Jones along with Mary Dunn had worked something out so that I could return to work but Paul Seigen and Cathy Stephens decided to send me more than two hours away from my home even though there was a space available in Brockton. I was very upset and called Delena Jones. I told her I was upset that the Va was lying and covering up for these employees. I asked her directly if she had any involvement in the investigation and if she had replied to any of these agencies. Delena Jones said she had never been asked to participate in any fact finding and was not involved in the investigation at all and had not replied to anyone regarding the access of my medical records. When I stated my case to her and pointed out inconsistencies in what management was saying she seemed to agree with me and told me she understood why I was upset and again said she had nothing to do with what was going on. So, how can she say to the investigative board that in her opinion the employees acted appropriately? What did she based her opinion on? Why wasn't Mary Dunn as supervisor of Patient Services asked by Paul Seigen and Cathy Stephens for her opinion? Why wasn't she part of the fact finding or investigation process?

D. Did management fail to take appropriate action?

Va Reply from the report: " **The AIB found that there was a lack of communication with the Patient Services management team and Elizabeth Cruz regarding this matter as a whole**".

This statement is yet another lie from Management. I have emails proving that I have tried to contact Paul Seigen, Cathy Stephens on numerous occasions but they have never replied. I have been home out of work for more than a year and the only time that I ever received correspondence from them was a letter from Cathy Stephens dated May 25, 2009, 12 days after I contacted congress where she was threatening to fire me. While I was still at the VA I inquired about this issue several times to my supervisor, Mary Dunn and when she contacted management she was told to basically stay out of it. One of the replies from Paul Seigen was "That is what she gets, that is a chance you take while being a veteran/employee and receive care at the VA". He also implied I was a troublemaker for asking for a report of who had accessed my records. They ignored my emails when I asked for a resolution because I was in need of medical care and wanted to resume with appointments and treatment. When they replied to the Congressional they again denied any wrong doing by the staff by saying "**results of the review did not provide clear evidence of wrongdoing by patient service's staff. What is clear is there have been interpersonal issues between Ms. Cruz and her co-workers. We would like to offer mediation between Ms. Cruz and the co-workers she has had interpersonal issues with in order to resolve this matter**" **The Va Boston Healthcare System is committed to providing top-quality health care to our Nation's Veterans**".

What was the Va's intentions by adding that remark about me? I have never had any issues with the staff members who accessed my records. We got along fine. I was shocked when I saw their names on the report. I had no way of knowing they had accessed my records and I did not make them access my records. The VA has no evidence that we had any interpersonal issues and until this day they have never spoken to me and asked me if we had any interpersonal issues. The VA has never offered me mediation and they never will because there was nothing to mediate prior to these employees accessing my records. I have emailed Management since I have been home, out of work to inquire about a resolution but they have ignored my emails. I am a 50% service connected veteran and I am entitled to free care by the VA. Prior to this matter I had been receiving physical therapy for a military service related injury. I have not been able to receive care for more than a year now and they are aware of this because I have emailed them about it. So their statement above to congress about providing top-quality healthcare to our nation's veteran's is false. I have contacted management several times because I am in need of healthcare and they have ignored me. I was bullied and harrassed by these employees after they were questioned by the privacy officer to the point I had to leave work and management did nothing about it. A patient even witnessed a verbal assault by a staff member and told Mary Dunn about it. In September, 2011 I contacted Mary Dunn and Delena Jones and provided a doctor's note. I attempted to return to work but per my doctor only if I was not in direct contact with the staff who had accessed my medical records and the staff that had harrassed me. Mary Dunn explained the possibility of me returning and working in a separate office away from these staff members. A few days later she replied by saying Paul Seigan decided that if I wanted to go back to work I could but at a different campus more than 2 hours from my house. I felt like I was once again being punished as if I did something wrong. Why haven't Paul Seigan or Cathy Stephens

contacted me in more than a year since this whole thing started to at least tell me I can continue to receive healthcare and assure me my medical treatment and records will be private and protected, to tell me they are working on it or something? Why do they never reply to my emails?

I have contacted EEO (Ed Muller) for help several times regarding this issue and he has said he will get back to me after he speaks to Paul Seigan and Cathy Stephens but never has. I received a letter from the new privacy officer, Kimberly Murphy in August, 2011 who claims she investigated the matter and found no wrong doing by the staff but when I replied to ask how she came to the conclusion she never got back to me. According to previous claims by Paul Seigan and Cathy Stephens privacy officers do not make determinations if a privacy breach was occurred they simply provide the investigation results, but yet I received a letter from Kimberly Murphy whom I have never met stating she made a determination that a breach did not occur. When I asked her for an explanation she never replied even though her letter stated that if I had any questions to contact her. I applied for a different job for human resources and although prior to all of this I was notified that I qualified for the position, when this investigation started I was told I did not get the job. When I asked for my report of who had accessed my records never in a million years did I expect to see all those names on there. The privacy officer, Jeff Parrillio did his job by investigating the matter. I thought management would discipline them and we would all move on but instead they have made me feel like I did something wrong.

Someone needs to ask the rest of the AOD's and urgent care clerks like John Cavanaugh why is it that they have never had to access my medical records to perform their job. I stand by what I said that management has failed to do their job because even though the evidence is overwhelming they continue to cover up for these staff members. Why out of six AOD's Dawn is the only one doing her job different and out of more than 15 patient services assistants including the six AOD's Karen Ameri and Junelle Valdez are the only two doing their job different? And, Where is the proof to support their claims? Where is the medication list for those dates they claim and the logs and special projects?

I don't know what else I can say or do at this point. The evidence is very clear and has been since day one that these staff members accessed my medical records inappropriately. I do not understand why management insists on covering up for them and punishing me for doing the right thing. They have failed to take appropriate action because they have and continue to cover up for these employees. I have the right to privacy and so does everyone who receives healthcare at any facility. If Paul Seigan, Cathy Stephens and Delena Jones had done their job more than a year ago we would not be here today going back and forth. I have been out of work for more than a year with no income drowning in credit card debt struggling to support my family and haven't been able to receive Va health care which I am entitled to by law. I just want my life back and all of this to be over. I am asking The Office of Special Council to look at all the evidence and please do the right thing.

Sincerely,

Elizabeth Cruz



REPORT OF THE DAY BROCKTON (ADMINISTRATIVE)

PERIOD: Tuesday, July 14, 2009, 8am-4pm

Patient Services Assistant: Mr. Cavanaugh

ADMINISTRATIVE INFORMATION:

TIME IN	TIME OUT	NAME	FILE	DX	ADM	OTHER
0646	1106	[REDACTED]	2260	L SIDE PAIN		
0717		[REDACTED]	3843	LBP (42B)		
0745	0804	[REDACTED]	5815	WOUND CARE		
0843	0952	[REDACTED]	1334	FEVER/CHILLS		
0852	1219	[REDACTED]	2339	SWOLLEN ANKLES		
0856	1022	[REDACTED]	5496	CONGESTION		
0911	1244	[REDACTED]	6303	RIBCAGE HURTS		
0920	1049	[REDACTED]	0849	INFECTION		
0933	1022	[REDACTED]	1311	NEEDS EYE RX		
0954	1031	[REDACTED]	8475	PTSD		2-3-B
0959	1020	[REDACTED]	4535	WOUND CARE		
1019	1128	[REDACTED]	0915	DETOX		2-1-BD
1041		[REDACTED]	3038	DETOX		2-1-BD
1043	1136	[REDACTED]	9376	L LEG PAIN & R TOE		
1111	1251	[REDACTED]	5436	BLOOD CLOT		
1113	1224	[REDACTED]	4718	BOTH LEGS PAIN		
1115	1210	[REDACTED]	9626	SORE THROAT		
1150		[REDACTED]	2797	SOB-FATIGUE		
1158	1333	[REDACTED]	3873	LUMP LEFT ARM		
1200	1409	[REDACTED]	4571	L KNEE PAIN		
1207	1414	[REDACTED]	5827			
1213	1415	[REDACTED]	9112	R EAR PAIN		
1216		[REDACTED]	4796	COUGH		
1219	1257	[REDACTED]	9979	PSYCH		2-3-C
1238		[REDACTED]	7503	FLU		
1242		CRUZ, ELIZABETH	5422	ANKLE PAIN		
1255		[REDACTED]	9824	PSYCH		
1311	1427	[REDACTED]	3258	L EAR PAIN		
1325	1415	[REDACTED]	2558	WOUND CARE		
1328		[REDACTED]	8301	COLD		
1346		[REDACTED]	5305	PSYCH		
1409		[REDACTED]	6115	DETOX		2-1-BD
1426		[REDACTED]	7471	HEAD INJURY		
1442		[REDACTED]	8271	DIZZINESS		
1444		[REDACTED]	5310	WOUND CARE		
1453		[REDACTED]	2990	L SHOULDER PAIN		

TOTALS:

DEATHS:

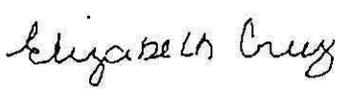
AUTOPSY:

RELEASE OF REMAINS:

This report contains SENSITIVE information relating to patient care and should be shared ONLY with those staff members who have a need to know. Once you have finished with this report please DESTROY by shredding it completely.

Patient: CRUZ, ELIZABETH Title: Release of Information (BR) (VA FORM 10-5 ...

OMB Number: 2900-0260
Estimated Burden: 2 minutes

INDIVIDUALS' REQUEST FOR A COPY OF THEIR OWN HEALTH INFORMATION		
PRIVACY ACT AND PAPERWORK REDUCTION ACT INFORMATION		
<p>The Paperwork Reduction Act of 1995 requires us to notify you that this information collection is in accordance with the clearance requirements of section 3507 of the Act. We may not conduct or sponsor, and you are not required to respond to, a collection of information unless it displays a valid OMB number. We anticipate that the time expended by all individuals who must complete this form will average 2 minutes. This includes the time it will take to read the instructions, gather the necessary facts and fill out the form.</p> <p>The purpose of this form is to provide an individual the means to make a written request for a copy of their information maintained by the Department of Veterans Affairs (VA) in accordance with 38 CFR 1.577. The information on this form is requested under Title 38, U.S.C. 501. Your disclosure of the information requested on this form is voluntary. However, if the information including Social Security Number (SSN) (the SSN will be used to locate records for release) is not furnished completely and accurately, VA will be unable to comply with the request. Failure to furnish the information will not have any affect on any other benefits to which you may be entitled.</p>		
VETERANS LAST NAME, FIRST NAME MIDDLE INITIAL	SOCIAL SECURITY NO.	DATE OF BIRTH
CRUZ, ELIZABETH	[REDACTED]	[REDACTED]
DESCRIPTION OF INFORMATION REQUESTED		
<i>Check applicable box(es) and state the extent or nature of information to be copied/printed, giving the dates or approximate dates covered by each</i>		
FACILITY WHERE TREATED:	DATES OF TREATMENT:	
VA BOSTON HEALTHCARE SYSTEM	ALL	
<input type="checkbox"/> COPY OF HOSPITAL SUMMARY, <input checked="" type="checkbox"/> COPY OF OUTPATIENT TREATMENT NOTE(S), <input checked="" type="checkbox"/> OTHER (Specify) <input type="checkbox"/> COMPLETE RECORD		
COPY OF HEALTH INFORMATION IS TO BE DELIVERED TO THE INDIVIDUAL		
<input type="checkbox"/> BY MAIL, TO ADDRESS BELOW, <input checked="" type="checkbox"/> IN-PERSON		
Patient or Release Individual's Name: VETERAN		
Address: HAND CARRIED		
Phone Number:		
PATIENT SIGNATURE: Signature of patient or person authorized to sign for patient: 		
10/28/2010 1:37:04 PM		

VA FORM 10-5345a
MAY 2005

Medications

NAPROXEN 250MG TAB

TAKE TWO TABLETS BY MOUTH TWICE A DAY AS NEEDED FOR INFLAMMATION/PAIN ,
WITH FOOD

Status: DISCONTINUED (EDIT)

Start date: AUG 20, 2010

Stop date: AUG 21, 2011

Refills remaining: 1

Days supply: 90

Quantity: 360

Comments:
with food

PATIENT NAME AND ADDRESS (Mechanical imprinting, if available)

CRUZ, ELIZABETH

55 LEMOS STREET

NEW BEDFORD, MASSACHUSETTS 02740-1819

Printed at BROCKTON VAMC

Medications

NAPROXEN 250MG TAB
TAKE ONE TABLET BY MOUTH EVERY 12 HOURS AS NEEDED FOR ,
INFLAMMATION/PAIN PLEASE TAKE WITH FOOD

Status: EXPIRED
Start date: DEC 15, 2009
Stop date: JAN 14, 2010
Refills remaining: 0
Days supply: 30
Quantity: 60

Comments:
Please take with food

PATIENT NAME AND ADDRESS (Mechanical Imprinting, if available)

CRUZ, ELIZABETH
55 LEMOS STREET
NEW BEDFORD, MASSACHUSETTS 02740-1819
[REDACTED]

Printed at BROCKTON VAMC

Medications

SULFAMETHOXAZOLE 800/TRIMETH 160MG TAB
TAKE 1 TABLET BY MOUTH TWICE A DAY FOR INFECTION

Status: EXPIRED
Start date: JUL 17, 2009
Stop date: AUG 16, 2009
Refills remaining: 0
Days supply: 3
Quantity: 6

Comments:

PATIENT NAME AND ADDRESS (Mechanical Imprinting, if available)

CRUZ, ELIZABETH
55 LEMOS STREET
NEW BEDFORD, MASSACHUSETTS 02740-1819
[REDACTED]

Printed at BROCKTON VAMC